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**Accessibility Advisory Committee
AAC#02-19**

**Thursday, June 27, 2019
2:00 p.m.**

Minutes

A meeting of the Accessibility Advisory Committee was held on Thursday, June 27, 2019 at 2:07 p.m. in Council Chambers with the following members of the Committee in attendance:

Committee Members Present: Councillor Cilevitz (Chair)
Lopa Banerjee
Bernardina Bathory
Paul Edwards
Paul Scotland
Kidambi Raj
Patricia Rybka

Regrets: Edwin Greenfield
Marisol Pestana
Lisa Rosenberg
Simon Waldman

Staff Members Present:

D. Ruberto, Legislative and Accessibility Coordinator
S. Dumont, Council/Committee Coordinator
L. Sampogna, Council/Committee Coordinator

Adoption of Agenda

Moved by: P. Edwards

That the agenda be adopted as distributed by the Clerk.

Carried

Disclosures of Pecuniary Interest and General Nature Thereof

There were no disclosures of pecuniary interest by members of the Committee under the *Municipal Conflict of Interest Act*.

Adoption of Previous Minutes**1. Minutes – Accessibility Advisory Committee meeting AAC#01-19 of April 18, 2019**

Moved by: L. Banerjee

- a) That the minutes of the Accessibility Advisory Committee meeting AAC#01-19 held on April 18, 2019, be adopted.

Carried

Scheduled Business**2. Presentation by Sharon Doyle, Manager Mobility Plus; and Shelley Ayres, Supervisor Scheduling/Dispatching, York Region Transit, Transportation Services, regarding Mobility Plus Services**

Sharon Doyle, Manager of Mobility Plus, York Region Transit, made a presentation to Committee regarding York Region Transit Mobility Plus Services. She provided introductory remarks regarding Mobility Plus Services and reviewed the eligibility criteria, application, assessment and appeal processes for the program. S. Doyle displayed images of the Travel Training Centre located at the York Region Transit Office and highlighted the uniqueness of their Travel Training Program. She reviewed the 2018 Call Centre call volumes, and noted the various methods of booking transit trips. S. Doyle provided further information on the On-Demand Service, indicated that it replaced the Dial-a-Ride Program, and advised of the functionality of the web-based booking platform.

Shelley Ayres, Supervisor of Scheduling/Dispatching, provided an overview of the On-Demand Service, noting that it serviced low performing routes at non-peak times with small vehicles. She reviewed the On-Demand route in Richmond Hill, and advised that an On-Demand mobile application was currently under development.

Members of the Committee requested further clarification of the services provided by Mobility Plus. S. Doyle reviewed the differences in the Mobility Plus and On-Demand Service, and noted that the Mobility Plus service was available to registered users as opposed to the On-Demand Service which was available to all members of the public.

Members of the Committee extended their compliments on the innovativeness of the mobile application. S. Doyle reviewed details of their partnership with Wheel-Trans, noting that both transit providers work jointly when booking cross-boundary trips for their clients.

Moved by: P. Rybka

- a) That the presentation by Sharon Doyle, Manager Mobility Plus; and Shelley Ayres, Supervisor Scheduling/Dispatching, York Region Transit, Transportation Services, regarding Mobility Plus Services, be received with thanks.

Carried Unanimously

3. Presentation by Brenda Psihalos and Andrew Fisher, Richmond Hill Mobility Accessibility Foundation, regarding Mobility Programs and Services

Andrew Fisher, Chairman and President, Richmond Hill Mobility Accessibility Foundation, made a presentation to Committee regarding mobility programs and services provided in Richmond Hill. He provided a brief history of the Foundation, and reviewed its mission statement and the foundation's sources of funding. He reviewed how the organization created opportunities for persons with disabilities, including activities, memberships, and their Assistive Devices Program. A. Fisher advised that they continued to work collaboratively with City staff to implement community programs for persons with disabilities, and ensuring that recreation centres, particularly ones with pools, are in good condition. A. Fisher concluded his presentation by sharing the Foundation's involvement in the redesign of Crosby Park which he noted was the only fully accessible park in Richmond Hill.

Members of the Committee extended their gratitude for the work of the Mobility Accessibility Foundation.

A. Fisher shared the positive feedback received from parents of children whom the Foundation had helped, and advised that he hoped to increase the visibility of the Foundation and its programs within the City.

Moved by: K. Raj

- a) That the presentation by Andrew Fisher, Richmond Hill Mobility Accessibility Foundation, regarding mobility programs and services, be received with thanks.

Carried Unanimously

4. 2018 Accessibility Status Report – Presentation by Daniel Ruberto, Legislative and Accessibility Coordinator

Daniel Ruberto, Legislative and Accessibility Coordinator provided introductory remarks on the 2018 Multi-Year Accessibility Plan and advised that the presentation provided an annual update on the commitments made in that Plan. He outlined accessibility considerations that were incorporated in procurement, and advised of the *Accessibility for Ontarians Act* (AODA) and Ontario Human Rights Code training that was offered to all staff. D. Ruberto noted that the City's

website was compliant with the AODA, communication materials were available in alternative formats and that various opportunities were available for residents to provide feedback.

D. Ruberto provided an overview of the accessible services provided by the Richmond Hill Public Library and detailed the Employment Accommodation Procedures that were implemented in 2018. He noted work underway to improve accessibility at a number of parks and provided examples of how Richmond Hill exceeded the AODA requirements. D. Ruberto concluded the presentation by providing examples of how Richmond Hill delivered an accessible municipal election.

Moved by: P. Edwards

- a) That the presentation by Daniel Ruberto, Legislative and Accessibility Coordinator, regarding the 2018 Accessibility Status Report, be received.

Carried Unanimously

Date of Next Meeting – September 26, 2019

The next meeting of the Accessibility Advisory Committee will be held on September 26, 2019.

Adjournment

Moved by: P. Rybka

That the meeting be adjourned at 3:18 p.m.

Carried