



Staff Report for Council Meeting

Date of Meeting: September 23, 2020

Report Number: SRCM.20.22

Department: Office of the City Manager

Division: Office of the Clerk

Subject: SRCM.20.22 - 2019 Status Report on
Implementation of Richmond Hill's 2018-2022
Multi-Year Accessibility Plan

Purpose:

To present Richmond Hill's 2019 Status Report on implementation of the 2018-2022 Multi-Year Accessibility Plan.

Recommendation(s):

- a) That staff report SRCM.20.22 regarding the 2019 Status Report on Implementation of Richmond Hill's 2018-2022 Multi-Year Accessibility Plan, be received;
- b) That the 2019 Status Report for the Richmond Hill Multi-Year Accessibility Plan, January to December 2019, attached as Appendix 'A' to staff report SRCM.20.22, be posted on the City's website as required by the Accessibility for Ontarians with Disabilities Act, 2005.

Contact Person:

Ryan Ban, Deputy City Clerk, ext. 5547

Report Approval:

Submitted by: Stephen M.A. Huycke, City Clerk

Approved by: Mary-Anne Dempster, City Manager

All reports are electronically reviewed and/or approved by the Division Director, Treasurer (as required), City Solicitor (as required), Commissioner, and City Manager. Details of the reports approval are attached.

Page 2

Background:

The *Accessibility for Ontarians with Disabilities Act, 2005* (“AODA”) requires municipalities to create a multi-year accessibility plan and prepare an annual status report on the implementation of the plan.

Richmond Hill’s 2018-2022 Multi-Year Accessibility Plan (“Plan”) was approved by Council in 2018. The Plan outlines the City’s strategy to identify, prevent and remove barriers for persons with disabilities, and meet the requirements under the AODA.

These requirements include obligations under the Integrated Accessibility Standards regulation governing customer service, communications, employment, design of public spaces and transportation. The Plan was developed in consultation with the Accessibility Advisory Committee.

Richmond Hill has met the 2019 deliverables as outlined in the Plan. The 2019 Status Report (Appendix “A”) highlights initiatives taken by the City as part of delivering accessible services, including policy and work processes updates; staff training; alternative formats and communication supports; community safety programs; accessible and integrative library programs; and accessible parks and trails. The AODA requires the City to post the status report on its website.

Financial/Staffing/Other Implications:

There are no financial, staffing or other implications associated with this report.

Relationship to the Strategic Plan:

This report relates to the City’s Strategic Plan goal of Stronger Connections in Richmond Hill by removing barriers to effective participation for all people in the community, improving access to local information and services and by increasing accessibility for residents and visitors with disabilities.

Conclusion:

As required by the AODA, the City is required to report annually on the implementation of its 2018-2022 Multi-year Accessibility Plan. The 2019 Status Report demonstrates that Richmond Hill has met the deliverables to identify, prevent and remove barriers for persons with disabilities.

Attachments:

The following attached documents may include scanned images of appendixes, maps and photographs. If you require an alternative format please call the contact person listed in this document.

- Appendix A – 2019 Status Report of the 2018-2022 Multi-Year Accessibility Plan

Page 3

Report Approval Details

| | |
|----------------------|--|
| Document Title: | SRCM.20.22 - 2019 Status Report on Implementation of Richmond Hill's 2018- 2022 Multi-Year Accessibility Plan.docx |
| Attachments: | - Appendix A - 2019 Status Report of the 2018-2022 Multi-Year Accessibility Plan.docx |
| Final Approval Date: | Sep 9, 2020 |

This report and all of its attachments were approved and signed as outlined below:

Stephen Huycke - Sep 9, 2020 - 1:08 PM

MaryAnne Dempster - Sep 9, 2020 - 6:14 PM