

From: Jay Lennox
Sent: Tuesday, June 7, 2022 11:48 AM
To: Clerks Richmondhill <clerks@richmondhill.ca>
Subject: June 8 council meeting - comments for item 14.3

Hi

As a resident and taxpayer of Richmond Hill it's my understanding that I can submit comments regarding Council Meeting agenda items. As such I would like to submit the following comments regarding item 14.3: Member Motion - Regional and Local Councillor Perrelli - Green and Blue Bin Replacement - Free Home Delivery on the June 8, 2022 Council Meeting Agenda

- The motion states that residents find it inconvenient to attend the Operations Centre to exchange a bin. I would agree that many find it inconvenient, but it is not impossible as bins are being exchanged. My son managed to get his exchanged by going at lunch, and found the process to be smooth and fast.
- The motion also states that the residents prefer not to transport their dirty, smelly bins in their vehicles. Again, I agree it isn't the preferred option, but the success of Councillor Perrelli's free bin exchange program did prove they are willing to transport them, Should we really be embarking on another expensive city program to satisfy a very small portion of the residents who are unwilling to transport them.
- The motion states that Vaughan and Aurora offer home delivery for bin exchange, but does not state if it is a free or pay service. Clarification by staff as to how these programs are run should be done by city staff.
- 85,000 views of a video on a Facebook page is a completely meaningless statistic in this context. There is no data available on who viewed the video, nor is there any data available as to whether the entire video was watched.

Asking staff to report back on a plan to implement free delivery and pickup service by June 22 is crazy. They will need sufficient time to assess if there is a real need and the many options for implementation: operated by city staff or a contractor, should it be a work day or after hours service, cost of various options, and a recommendation of the preferred option. There also must be consideration of an alternative: the operation of the existing bin exchange program with an extension of after hours service on a few select Saturdays during the year. Councillor Perrelli's free exchange program which he operated previously seemed to prove that this might be an acceptable least cost solution.

By the way, we have never had a blue bin or green bin break. We simply do not overload them and make them so heavy that the workers have problems lifting them. Many of my neighbours stuff them to overflowing, making them hard to lift and empty, leading to breakage. Perhaps offering people multiple bins for free so they can spread the load would help with the breakage rate. I did buy an additional blue bin years ago to solve our overloading problem.

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