

## April 26, 2023 Council Memorandum Attachment

## Suzanne Craig Biography

With more than 20 years of legal, governance and policy development experience in the public and private sectors, Suzanne Craig has an in-depth understanding of the procedures, rules and investigative processes of provincial and municipal agencies, boards and commissions. Ms. Craig has been an arbitrator and mediator across Ontario, in the areas of labour relations, human rights, workplace safety, insurance and tenant protection. As an internationally trained lawyer, Ms. Craig practiced corporate commercial law and worked as a forensic investigator in the European banking sector.

As an agent of change, Suzanne Craig has reviewed policies and procedures and delivered professional development training to senior public sector staff, Municipal Members of Council and School Board Trustees. Over the years, Suzanne Craig has conducted human rights investigations and assisted organizations in reviewing and implementing effective policies and practices to uphold human rights in the workplace.

Suzanne Craig is an independent consultant and expert in the area of municipal and provincial government regulations and statutes. Suzanne Craig has extensive experience in and has conducted Code of Conduct investigations, provided advice, delivered education sessions and assisted in policy development in respect of municipal codes of conduct, workplace harassment and discrimination, closed meetings and human rights. She provides a range of services for governments, boards, and self-governing bodies including:

- Advice on policy and design of ethical infrastructure, Codes of Conduct, Protocols and Policies
- Complaint Investigation for Municipal Governments
- Conduct Investigations for publicly regulated institutions; self-governing bodies and statutory corporations
- Public Inquiries under the Public Inquiries Act
- Education and Training for elected and appointed officials on the application of ethical infrastructure, conflict of interest and creating a culture of integrity and inclusion
- Custom-designed conflict of interest and ethics training sessions for commissions or boards

In 2005, Ms. Craig was appointed Director of Corporate Access and Privacy for the City of Toronto, where she led the department's staff in improving the City's MFIPPA and privacy compliance from its lowest historical level to one of the highest compliance levels in Ontario. First appointed as Integrity Commissioner for the City of Vaughan in 2009, Ms. Craig has served as appointed Integrity Commissioner, Lobbyist Registrar (City of Vaughan) and Closed Meeting Investigator to over 20 Ontario municipalities, and is currently the appointed Integrity Commissioner for several Ontario municipalities, in addition to holding the dual role of Integrity Commissioner and Lobbyist Registrar for the City of Vaughan. From 2016 to 2021, Suzanne Craig was the first appointed Integrity Commissioner to the Toronto District School Board and is currently an Integrity Advisor to the Ottawa-Carleton District School Board and Integrity Commissioner for the York Region District School Board.