

Drinking Water Systems Regulation O. Reg. 170/03



**City of Richmond Hill  
2024 Annual Report**

**Regulatory Reporting for  
Municipal Drinking Water Systems**

<b>Drinking-Water System Number:</b>	W260001968 Certificate # 789
<b>Drinking-Water System Name:</b>	Richmond Hill Distribution System
<b>Drinking-Water System Owner:</b>	City of Richmond Hill
<b>Drinking-Water System Category:</b>	Large Municipal Residential Distribution
<b>Period being reported:</b>	January 1, 2024 - December 31, 2024

**Does your Drinking-Water System serve more than 10,000 people?**  
 Yes  No

**Is your annual report available to the public at no charge on a web site on the Internet?**  
 Yes  No

**Location where Summary Report required under O. Reg. 170/03 Schedule 22 will be available for inspection:**

- Web Site: [www.richmondhill.ca](http://www.richmondhill.ca)
- Town Hall, 225 East Beaver Creek, Ground Floor, Access Richmond Hill Office
- Operations Centre, 1200 Elgin Mills Road East
- Central Library

**1. List all Drinking-Water Systems (if any), which receive all of their drinking water from your system:** N/A

**2. Did you provide a copy of your annual report to all Drinking-Water System owners that are connected to you and to whom you provide all of its drinking water?** Yes  No

**3. Indicate how you notified system users that your annual report is available, and is free of charge.**

- Public access/notice via the web
- Public access/notice via Government Office
- Public access/notice via Public Request
- Public access/notice via a Public Library

**4. Describe your Drinking-Water System**

The City of Richmond Hill operates and maintains a Class 2 Drinking Water Distribution System. The water in this system comes from Lake Ontario, and it is tested and treated by the City of Toronto and the Regional Municipality of Peel. The City of Richmond Hill receives the water from the Region of York and distributes it to consumers.

**5. List all water treatment chemicals used over this reporting period**

Water treatment is performed by the City of Toronto and the Regional Municipality of Peel.

**6. Please provide a brief description and a breakdown of monetary expenses incurred**

- Replacement of Water Mains \$8,150,000 (Capital Replacements Projects)
- Repair and Maintenance of the distribution System \$5,308,148

**7. Provide details on the notices submitted in accordance with subsection 18(1) of the Safe Drinking-Water Act or section 16-4 of Schedule 16 of O.Reg.170/03 and reported to Spills Action Centre**

<b>Incident Date</b>	<b>Parameter</b>	<b>Result</b>	<b>Unit of Measure</b>	<b>Corrective Action</b>	<b>Corrective Action Date</b>
21-Feb-24 (AWQI #164502)	On-Site Observation (CAT 2)	NA	NA	Repaired and flushed water main and sampled at the source of potential AWQI. Notified MECP and YRPH.	21-Feb-24
03-May-24 (AWQI #164913)	On-Site Observation (CAT 2)	NA	NA	Repaired and flushed water main and sampled at the source of potential AWQI. Notified MECP and YRPH.	03-May-24
12-June-24 (AWQI #165206)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	12-June-24
18-June-24 (AWQI #165263)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	18-June-24
20-June-24 (AWQI #165297)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	20-June-24
21-June-24 (AWQI #165301)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	21-June-24
12-July-24 (AWQI #16580)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	12-July-24
16-July-24 (AWQI #165611)	On-Site Observation (CAT 2)	NA	NA	Repaired and flushed water main and sampled at the source of potential AWQI. Notified MECP and YRPH.	16-July-24
16-July-24 (AWQI #165647)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	16-July-24
16-July-24 (AWQI #165657)	On-Site Observation (CAT 2)	NA	NA	Repaired and flushed water main and sampled at the source of potential AWQI. Notified MECP and YRPH.	16-July-24

12-Oct-24 (AWQI #166644)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	12-Oct-24
12-Oct-24 (AWQI #166645)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	12-Oct-24
13-Oct-24 (AWQI #166646)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	13-Oct-24
16-Oct-24 (AWQI #166667)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	16-Oct-24
18-Oct-24 (AWQI #166695)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	18-Oct-24
20-Oct-24 (AWQI #166699)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	20-Oct-24
22-Oct-24 (AWQI #166717)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	22-Oct-24
01-Nov-24 (AWQI #166804)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	01-Nov-24
03-Nov-24 (AWQI #166810)	On-Site Observation (CAT 2)	NA	NA	Repaired and flushed water main and sampled at the source of potential AWQI. Notified MECP and YRPH.	03-Nov-24
07-Nov-24 (AWQI #166849)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	07-Nov-24
09-Nov-24 (AWQI #166863)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	09-Nov-24
20-Nov-24 (AWQI #166909)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	20-Nov-24
24-Nov-24 (AWQI #166927)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	24-Nov-24
27-Nov-24 (AWQI #166956)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	27-Nov-24
24-Dec-24 (AWQI #167114)	Total Coliforms	P	P/A	Flushed water main and resampled. Notified MECP and YRPH.	24-Dec-24

- P – present
- P/A – presence/absence
- CFU – colony forming unit

**8. Microbiological testing done under the Schedule 10, 11 or 12 of Regulation 170/03, during this reporting period.**

	Number of Samples	Range of E.coli Or Fecal Results (min #)-(max #)	Range of Total Coliform Results (min #)-(max #)	Number of HPC Samples	Range of HPC Results (min #)-(max #)
Raw					
Treated					
Distribution	1613	0	0	760	0 – 580

**9. Operational testing done under Schedule 7, 8 or 9 of Regulation 170/03 during the period covered by this Annual Report:**

	Number of Grab Samples	Range of Results (min #)-(max #)	Unit of Measure
Turbidity			
Chlorine	366	0.85- 1.79	Mg/L
Fluoride (If the DWS provides fluoridation)			

**10. Summary of lead testing under Schedule 15.1 during this reporting period (applicable to the following drinking water systems; large municipal residential systems, small municipal residential systems, and non-municipal year-round residential systems)**

Location Type	Number of Samples	Range of Lead Results (min#) – (max #)	Unit of Measure	Number of Exceedances
Plumbing				
Distribution	30	All results were <0.0005	Mg/L	0

**11. Summary of Organic parameters sampled during this reporting period or the most recent sample results**

Parameter	Sample Date	Result Value	Unit of Measure	Exceedance
THM (NOTE: show latest annual average)	Feb. 05, 2024 May 17, 2024 Sept. 12, 2024 Nov. 21, 2024	0.012783	Mg/L	0

<b>HAA</b> (NOTE: show latest annual average)	Feb. 05, 2024 May 17, 2024 Sept. 12, 2024 Nov. 21, 2024	<0.008	Mg/L	0
<b>NDMA</b> (NOTE: show latest annual average)	Feb. 05, 2024 May 17, 2024 Sept. 12, 2024 Nov. 21, 2024	<0.001	Mg/L	0
<b>NITRATES</b> (NOTE: show latest annual average)	Feb. 05, 2024 May 17, 2024 Sept. 12, 2024 Nov. 21, 2024	<0.500	Mg/L	0
<b>NITRITES</b> (NOTE: show latest annual average)	Feb. 05, 2024 May 17, 2024 Sept. 12, 2024 Nov. 21, 2024	<0.05	Mg/L	0